



In This Issue of "The Globe"

Welcome to this Holiday Issue of "The Globe."

QMII Team wishes all a Merry Christmas and a Very Happy New Year. May 2017 bring prosperity to us all.

Thank you for reading the QMII newsletter on regular basis.

Quoting T.S Eliot from his 'Four Quartets' -
*"For last year's words belong to last year's language
 And next year's words await another voice."*

I hope you enjoy our last Newsletter of the year 2016.

To catch up on the previous issues - [The Globe](#).

- Anjalika Singh
 Editor, Globe Newsletter

Business School Students Expect Businesses to be Environmentally Conscious

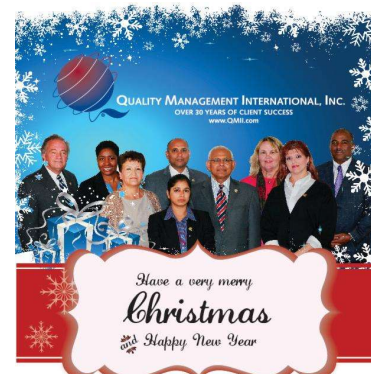
By Peter Burke

In 2015 the World Business Council on Sustainable Development conducted a study with Yale University, the Global Network for Advanced Management, and 80 other universities to determine how familiar college business students were with environmental sustainability. Over 3,700 students from 29 business schools in 25 countries were included in a survey as part of the study.

Some of the key findings of the study suggest that business students are concerned that many businesses are not making sufficient efforts to address environmental challenges. 84% would choose to work for a company with good environmental practices, 44% would accept a lower salary to work for a company with better environmental practices, and almost 20% would not accept a job from a company with bad practices. "64% of the students surveyed at the 29 business schools, want environmental sustainability integrated into both the core curricula and the career services/counseling at business schools."



QMII In Pictures

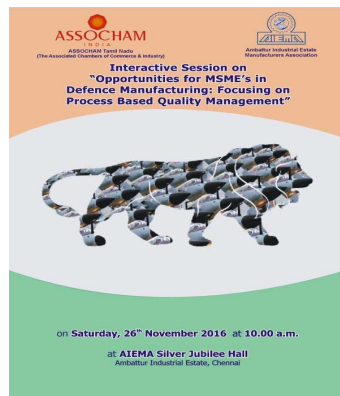


with Warm and Friendly Wishes
 From the QMII Team

Students from the Duke Fuqua School of Business, the Yale School of Management and the MIT Sloan School of Management, were 3 of the USA universities included in the study. Some of the questions in the study came from Stanford University, with USA universities representing 13% of total respondents. The other 73% of the respondents were from top business schools in Europe, Asia and the Pacific Islands, the Middle East, Africa, and Latin America.

It is clear from the study, that companies that are ISO 14001 certified, or at least implement environmental best practices, will be more appealing to many of today's business school graduates. QMII offers an on-line "Introduction to ISO Environmental Standards" course, and also provides lead auditor training for organizations that want to become certified to the ISO 14001:2015 Environmental Management Systems (EMS) Standard. We can also help organizations that want to integrate EMS into their current ISO 9001:2015 Quality Management System (QMS). More information is available on our website at www.qmiiuniversity.com

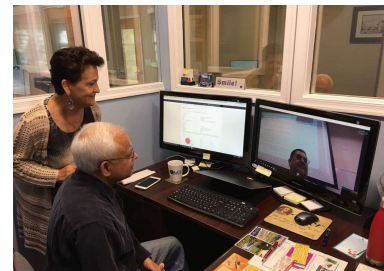
QMII's President & CEO was invited to speak at Coveted Indian Seminar



QMII Team puts up Christmas Tree on this joyous occasion.



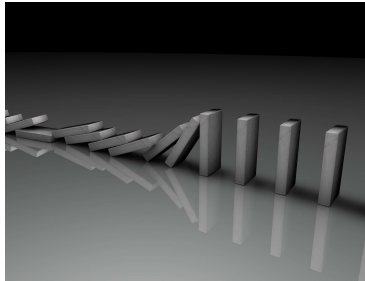
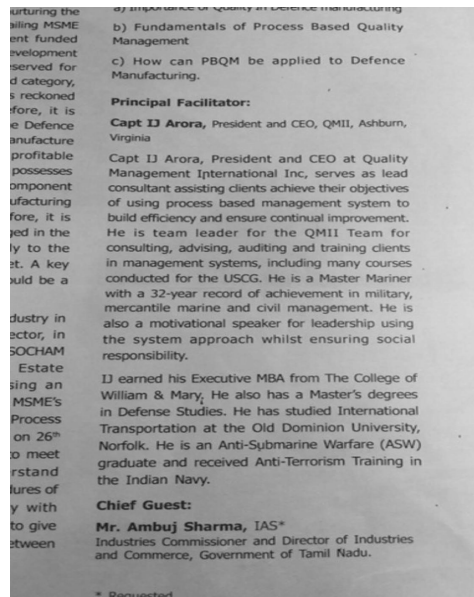
QMII President & CEO on the sets with Raj Singh Arora, famous Indian TV actor and QMII Brand Ambassador. Raj acts in a leading role in India's No.1 television soap opera. Raj has been assisting QMII in building an India presence.



Virtual audit and monitoring of ISO 14001 Lead Auditor Training being conducted at Mexico.



QMII now offers two state of the art conference/meeting/training rooms. These rooms are set-up with state of the art video-conferencing facilities and can comfortably accommodate up to 10 persons each. To make use of this facilities please contact us at 888-357-9001.



Why Do Management Systems Fail?

By Julius DeSilva

During a recent discussion with a friend and client the topic was raised on why management systems fail? What are the pain points that organizations face from a system perspective?

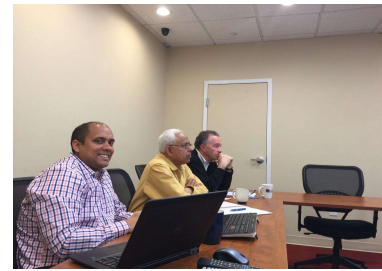
While there may be many pain points for management system failures, the reason why ISO 9001 may often seem a burden and pain to many, is because the Top Management and those subsequently under fail to **"Appreciate the Management System™"**. What does it really mean to appreciate one's system? Where do we start and how do we go about it? Let us start by looking at the definitions.

Appreciate (verb; ap·pre·ci·ate)

1. to grasp the nature, worth, quality, or significance of <appreciate the difference between right and wrong>
2. to value or admire highly <appreciates our work>
3. to judge with heightened perception or understanding: be fully aware of <must see it to appreciate it>
4. to recognize with gratitude <certainly appreciates your kindness>
5. to increase the value of

A **management system** describes the set of procedures an organization needs to follow in order to meet its objectives (as defined by ISO). It helps systemize how things are done.

Systems only succeed beyond a certificate on the wall once management grasps the value that the system can provide to them. The certification is only an outcome of a well running system. The true value lies in the reduction of process waste and re-work, resulting in savings that add to the bottom line and satisfied customers who get a product that meets their requirements each time. While a number of studies have been done around the world



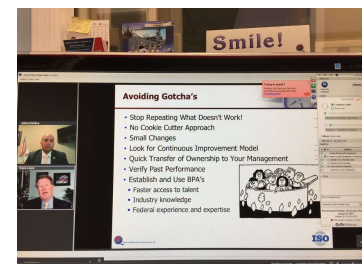
Remote Video Conference in Progress with a Global Provider.



The Eastern Federal Highways Administration runs on a system designed by QMII. Seen above are FHWA auditors at an [ISO 9001:2015](#) training at QMII Ashburn.



QMII's President & CEO was the guest of the Flag Officer Commanding TN Area. Seen here being welcomed on arrival.



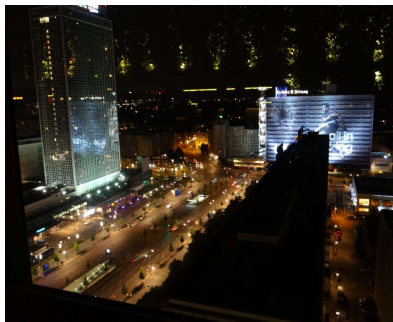
QMII is now conducting outreach to industry to educate them on the

to try and correlate ISO 9001 to the financial success of companies there has been no concrete evidence to prove this. However, almost 95% of organizations surveyed claim improvements.

When managements appreciate their system they are fully aware of the context of their organization and the associated risks and take action to address them; to stay ahead of the curve and in business. People are integral to the system and in appreciating the system the personnel are appreciated. The system truly appreciated and implemented moves the blame away from the individual and onto the system. This encourages a system of reporting of non-conformities to ensure timely action taken to address them; a system where risks are proactively identified, reported and addressed. Motivated teams support the system and the organization in driving value for customers in all they do.

Communities are Showing Interest in Environmental Management System

By Peter Burke



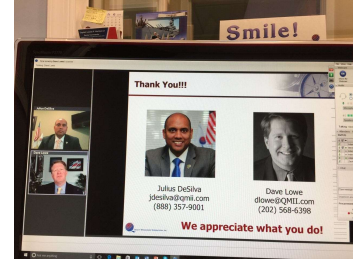
As the debate over global warming continues, more and more communities are looking inward to see what they can do to reduce their environmental impact. ISO 37101:2016 was released in July of this year with the same ten clause High Level Structure (HLS) as ISO 14001:2015 – Environmental Management Systems. ISO labels ISO 37101 as “Sustainable development in communities – Management system for sustainable development – Requirements with guidance for use.”

The Foreword to the standard makes reference to other related standards like ISO 50001:2011 – Energy Management Systems, ISO 14046:2014 – Environmental management – Water Footprint, ISO 26000:2010 – Guidance on social responsibility, ISO 45001 – OHSAS Management Systems System (scheduled for release in early 2017) and ISO 20121:2012 – Event sustainability management systems — Requirements with guidance for use. All of these standards will be updated to the new HLS in the next few years, which will make it easier for communities to have an integrated management system with multiple standards.

To read further - [from the blog](#)

Best Regards,
Captain IJ Arora
President and CEO
Quality Management International, Inc.
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benefits of a system approach. Seen above is one such webinar in progress. The webinars are accessible on our [Youtube account](#).



Peter Burke, QMII's Enterprise Solutions Manager, celebrated his Birthday on 30th Dec, 2016

To see more of our work in pictures, visit our [Facebook page](#).



Read about what our alumni have to say about our training. Click [here](#).

Join the Conversation

Join the conversation with QMII and check out our blogs and tweets: [CEO's Blog](#) and [QMII Blog](#) and [Twitter page](#).

Connect with the QMII President and CEO through [LinkedIn](#).

Questions, Comments, Submissions

Do you have an article you would like to submit for consideration of publication in The Globe? Please email The Globe Editor Anjalika Singh: asingh@qmii.com.

We Hope You Enjoyed Reading Our Newsletter!