



#### **National Maritime Day**

National Maritime Day is celebrated every year on May 22nd. This day is specifically focused on maritime safety, cyber security, Maritime Labour Convention and all the elements that make up the lives of those at sea.

QMII offers a unique training and consulting approach to meet the changing needs of the maritime industry.

For more information on the maritime services we provide, <u>click here.</u>

Welcome to the May-June edition of The Globe! This issue is full of highlights of recent QMII activities and developments as well as a featured article on "Can Training Solve The Human Error at Sea?"

We are excited to see things getting back to normal after the pandemic. This now allows us to better meet your objectives by conducting trainings in an in-person format, making it more interactive with your instructor.

As an ISO 9001 :2015 certified organization, our goal is to enable students to successfully apply process-based management systems and appreciating risks in their organizations, this will bring improvements in productivity and efficiency in their organization.

We, QMII, want you to 'Appreciate Your Management System' and love your non-conformities!

Please see below a list of scheduled courses. For more information click here.

We would like to thank you for subscribing to our newsletter! Did you miss last month's issue? To catch up on previous issues, visit our website <a href="here">here</a>.



Students engage in a discussion during their <u>PROBITAS Authentication Certified</u> <u>AS9100 Rev D Lead Auditor training.</u>

#### List of scheduled classes:

Accident Investigation & Root Cause Analysis Virtual July 11-12
Combined 14001 &ISO 45001 Virtual July 11-15
ISO 9001 Lead Auditor Virtual, Ashburn, VA, Houston, TX July 18-21
AS9100 Rev D Virtual and Ashburn, VA July 18-22
RC 14001 & RCMS Lead Auditor Virtual August 15-18
ISM Code Auditor Virtual and Ashburn, VA August 1-2

For more information on upcoming scheduled classes and registration click here : <a href="https://www.qmii.com/registration/">https://www.qmii.com/registration/</a>

#### Can Training Solve The Issue of Human Error At Sea?

Those who have been employed in the maritime industry for even few months will have heard the term that 80% of the accidents incidents at sea can be attribute to human error. The solution for this is often quality maritime training for the personnel involved. However, training is perhaps the most easily reversible corrective action. System experts will even go so far as to say that when something goes wrong do not blame the individual but blame the system. Can it always only be the system fault. Surely human error does play some part.

With the onset of STCW, new rules were ushered in to ensure quality maritime training for all personnel at sea. Similar rules have been extended to those in the inland water towboat industry with the onset of Subchapter M. STCW required maritime training centers to have quality standards systems in place and for flags to provide oversight of the training institutions to ensure quality maritime training was indeed being delivered. So, with such well trained personnel why then do errors still take place?

Continue reading..

## **From the QMII Archives**



QMII President and CEO , Dr. IJ Arora receives the New CG HQ's Plank Owner Certificate.



On July 6, 2022, find out how "Building an Effective Quality Culture-The Key to Sustaining Management Systems Improvements" during our FREE webinar.

QMII President & CEO, Dr. IJ Arora will cover the common system failures that prevent buyin and hamper the quality culture as well as how to address them. Learning how to add-value

to your system and how to gain buy-in from the workforce. For more information on how to register for the FREE webinar, <u>click here.</u>



# What is the difference between Inspections and Audits? What Value Does each Provide to the System?

Quality Management International Inc. President and CEO, Dr. IJ Arora addresses the difference between Inspections and Audits. He also explains what value each provides to the system.

Click here this Youtube link to check it out

#### **Training Spotlight**

#### **Crisis Management**

This workshop is designed to prepare you for a crisis and helps prepare participants to manage a crisis and ensure proper crisis communications. In this one day training, students will learn the tools needed to identify risks to your system and ensure business continuity as well as the reactions and actions to take to manage these risks.

Learn more..

#### Combined 14001/ 45001

In this five-day Exemplar Global recognized course, participants will learn how to use their management system to manage environmental and workplace risks, reduce waste and prevent accidents. Learn the requirements of both standards and how to relate it to your integrated management system.

Learn more..

# **QMII In Pictures**

President & CEO Dr. IJ Arora and Senior VP Julius DeSilva conducting a gap analysis on a passenger vessel. **QMII is approved as a TPO by the USCG.** 











Exemplar Global Certified ISO 9001 Lead Auditor Training & Root Cause Analysis conducted for U.S Navy Personnel at the Pearl Harbor Naval Shipyard, Hawaii. For more information on our in-house training services, click here.



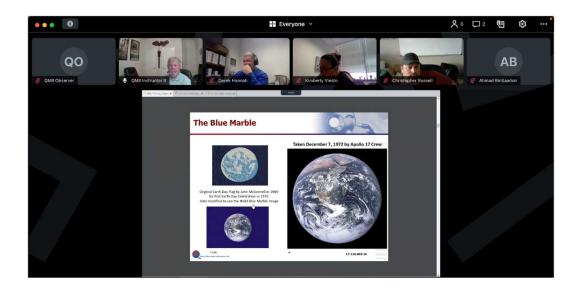


PROBITAS Authentication certified AS 9100 Rev D & ISO 9001:2015 conducted at Las Vegas location for Northrop Grumman personnel and others.



Exemplar Global certified trainings, Environmental and Health and Safety, are becoming more and more popular. QMII recently conducted these in an instructor-led virtual format. (Above image) from <a href="ISO 14001-45001 Combined Lead Auditor">ISO 14001-45001 Combined Lead Auditor</a> and (below) from <a href="RC 14001">RC 14001</a> <a href="RC 140

QMII's virtual training services enable us to effectively meet our client's learning objectives. Check out our upcoming schedule if the subject interests you and register now.

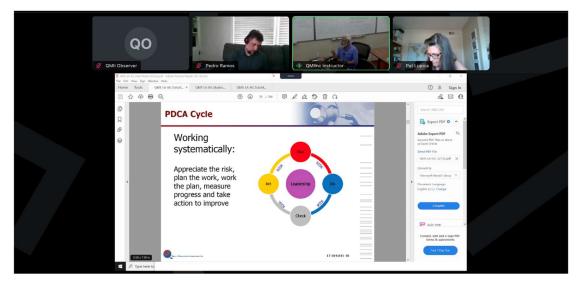


QMII has been conducting hybrid classes (instructor-led virtual & in-person format) from it's headquarter located at Ashburn, VA. We have classes of both formats scheduled at the same time. To know more about it and to register for the class that meets your requirement, please click here.





QMII recently conducted <u>PROBITAS Authentication certified AS 9110 Rev C Lead Auditor</u> and <u>Exemplar Global certified ISO 9001:2015 Internal & Lead Auditor</u> in a hybrid format.





**Exemplar Global Certified training, ISO 45001:2018 Lead Auditor training** taught by QMII's President and CEO, Dr. IJ Arora in an instructor-led format for the Naval Safety Command personnel in Norfolk, Virginia.



"By far the best training class I've ever participated in. My instructor was so personable and made the class entertaining, continuing to keep us all engaged so that we learn so much in a short period of time."

-Renee Schoch

I feel that given the large amount of information given in the class, that my instructor did a fantastic job keeping the class on the move. I feel as though I struggled to keep up the last day, but that is my personal defect—my instructor did a fantastic job of content delivery and I am very excited about taking my next course in 2 weeks. Honestly, I learned so much and enjoyed my course so much that I am considering taking some courses I don't truly need.

#### -Aaron Williams



#### Comment

We welcome new clients and Alumni to be a part of our newsletter! If you have an article, feedback, or images that you would like to submit for the next publication of **The Globe** please email **The Globe** Editor Destinee Nelson at <a href="mailto:dnewloop">dnelson@qmii.com</a>.

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