



In This Issue of "The Globe"

Welcome to this issue of the Globe.

We remember Sue Pathania, QMII HR Director, who left us for her heavenly abode on October 26. We will all miss her more than words can express.

At QMII, process based management systems have been at core of what we do and so in this issue of the Globe we share with you some helpful articles on developing your own management system and the eight wastes caused by workplace systems.

QMII, a pioneer in management systems training, has pioneered virtual training in management systems auditor training. In this issue we share recently provided virtual training provided to various Coast Guard units, a YouTube video on the Plan Do Check Act (PDCA) cycle, and special announcements on two QMII employees.

We extend our gratitude to all Veterans. Thank you for serving, protecting, and keeping the nation safe. Happy Veterans Day.

To our loyal readers, thank you for your continued readership. Did you miss last month's issue? Catch up on previous issues of the [The Globe](#).

ISO 27001 Information Security Management System – Why is it Important?

How important is the confidentiality, integrity and



"An excellent, all inclusive course. Highly recommend it for all DPA's and company executives who are considering ISO 9001 certification." -- Alumni from the [QMS Lead Auditor using ISO 9001 class](#) held for the Towing Vessel Inspection Bureau.



QMII is a leader among a few companies in the United States that Consult, Audit and Train for the Global Supply Chain Security Systems using ISO 28000. In this picture, VP Julius DeSilva co-teaches an ISO 28000 Lead

availability of your information, and/or information entrusted to you by third parties, to your ability to achieve your business goals? If you said 'very' then how sure are you those valuable information assets are well protected from loss or damage?

The implementation of a risk-based information security management system (ISMS) framework within an organization is absolutely critical because businesses today rely heavily on their digital data to operate. Management must define a set of information security policies and processes to be followed by all members of their staffs, and implement mitigation solutions to manage the identified risks associated with those assets. The lack of clear guidance from management on how to mitigate the information security exposures they face regularly can result in inefficient and ineffective actions by their employees. This then can lead to the likelihood for significant loss when unmitigated vulnerabilities are exploited.

QMII is now offering its consulting services for assistance in implementing Management systems conforming to ISO 27001 as well as [ISMS Lead Auditor training](#). Please contact us at 888.357.9001 should we be able to assist.

In Loving Memory of Sue Pathania



We at QMII, in this issue, pay our respects to Sue Pathania, Director HR at QMII who left us for her heavenly abode on 26 October 2014. She will be fondly remembered by all those at QMII, past and present, for all the wonderful work she did while at QMII. Sue was pivotal in implementing a 360 degree assessment and structuring a reorganization to enable more open feedback channels from bottom to top. She played an active role in the day to day operations of the organization to ensure that morale was kept high and that HR issues were given priority and resolved at the earliest. She well represented QMII in a court case a few years ago and always had QMII's best interests at heart.

Auditor course for the U.S Coast Guard at the CG Training Center in Yorktown, VA



Global Solutions Advisor Anjalika Singh visits the Indian Embassy and meets the Military Attache to the USA.

To see more of our work in pictures, visit our [Facebook page](#).

Now on YouTube



Captain IJ Arora, President & CEO of QMII, discusses the Plan Do Check Act (PDCA) cycle here and relates it to everyday life with the example of a family.

This lecture is covered in all QMII classes, including our RABQSA Certified QMS Lead Auditor training using ISO 9001:2008.

Click on the picture to view the video.



QMII Provides Ten Virtual Training Sessions to Coast Guard Units in One Week

In response to increased demand

On a personal note, Sue's magnanimous personality instantly engulfed you. Her humbling and gracious presence however never let on to it. Sue is most remembered by her friends for her zest for life and her passion for gardening. She cared for each flower in her garden as did she for each animal that frequented it. She was also an avid traveler and painter.

She will truly be missed by all those on the QMII team, her family and friends. Please join us in saluting a gracious and kind woman, brave fighter Indestructible soul Sue.

How Do I Develop My Organization's Management System?

As Quality Manager recognize that your organization already operates according to its management system. Recognize that quality is primarily the responsibility of the people doing the value adding work. Also recognize that an individual's performance is largely determined by the system in which that individual works.

Understand the organization as a system. Define the scope of the system. Assess its strengths, weaknesses, opportunities and threats. Determine system objectives. Analyze what the organization does with its suppliers and customers to turn customer needs into cash in the bank. Determine the cross-functional key processes from the core process and as necessary to sustain and direct the core process. Assign and brief the process owners.

To continue reading, [click here](#).

Eight Wastes Caused by Workplace Systems

Clients engage us to design and develop the systems that run their businesses. We develop systems so they can be used to hasten the rate at which their core processes add value as they work to convert the needs of their customers into cash. Our clients go beyond waste reduction to release time and resources for their processes to fulfill the needs of their customers.

Waste is inherent to our workplace systems. No matter if you are making goods, providing services or doing admin; the waste is common to the systems that naturally govern work. Such waste gets in the way, slows, disturbs or stops you from quickly making your customers (those who receive the results of your work) more successful.

for CGBI Training, QMII recently provided both morning and afternoon virtual training sessions on the Coast Guard Business Intelligence system to various Coast Guard stations.

Due to the flexibility of this training format, which uses Live Meeting conference software, Coast Guard personnel from Station Honolulu and Station Kauai were able to take advantage of this training despite the five-hour time difference.

The training, which received positive feedback, focused on meeting the objectives of the Boatswain's Mate community.

Special Announcement



Anjalika Singh, QMII Global Solutions Advisor, proudly shows her Diploma from The New York Film Academy in New York City, where she recently completed a four-week Filmmaking Course.

Anjalika learned how to make short and silent movies, and thriller and music videos. In addition, she learned script writing, lighting, editing, and film shooting.

With this training, Anjalika is ready to develop videos for QMII, highlighting the systems approach and company's wide range of training courses and services.

To continue reading, [click here](#).

Upcoming QMII Public Classes



Some of our upcoming classes are highlighted below. Click on the training calendar below for more information:

Designated Person	
Dates	Location
December 22-23	Virtual Class
February 9-10	Virtual Class
ISM Auditor	
December 15-16	Houston, TX
January 26-27	Seattle, WA
ISPS Auditor	
December 17-19	Houston, TX
January 28-30	Seattle, WA
VSO/CSO/PFSO	
December 17-19	Houston, TX
January 28-30	Seattle, WA
ISO 27001 Lead Auditor	
December 15-19	Virtual Class
ISO 9001 Lead Auditor	
December 15-18	Virtual Class
January 26-29	Philadelphia, PA
February 9-12	Houston, TX
ISO 14001 Lead Auditor	
January 26-30	Virtual Class
February 2-6	Atlanta, GA
ISO 14001, RC14001, RCMS Responsible Care® Lead Auditor	
February 2-6	Dallas, TX
BS OHSAS 18001 Lead Auditor	
ISO 13485 Lead Auditor	
January 12-16	Virtual Class
ISO 28000 Lead Auditor	
February 23-27	Washington, DC
ISO/FSSC 22000 Lead Auditor	
February 2-6	Columbus, OH

Free QMII Online Resources

You will find a wealth of helpful online resources centralized on our [QMII website](#). They include established checklists, current list of leaflets, past



Rachel Tackett, QMII Global Solutions Advisor, celebrated her birthday and one year anniversary with QMII this month.



Alumni Corner

Read about what our alumni have to say about our training. [Click here](#).

Join the Conversation

We are active in the leading social networking communities!

Join the conversation with QMII and check out our blogs and tweets: [CEO's Blog](#) and [QMII Blog](#) and [Twitter page](#).

Connect with the QMII President and CEO through [LinkedIn](#).

Questions, Comments, Submissions

Do you have an article you would like to submit for consideration of publication in The Globe? Please email rtackett@qmii.com.

newsletters, and white papers.

Please take some time to browse through them. We hope you find them informative. Also, if you would like to sign up to receive our newsletters, please click on the link provided above.

Please enjoy the newsletter.

Best Regards,

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