



The Globe

from Quality Management International, Inc.

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Subchapter M is a Positive Regulation from the USCG to Improve Safety

- Dr. IJ Arora

Industry maturity is essential in the implementation of any regulatory requirements. The reluctance of the industry toward implementation of the Sub-chapter M requirements is short-sighted.



Based on the analysis of casualties, tragedies and near misses, statutory bodies at the insistence of the executive (Congress as the representative of the citizens) propose regulations for compliance; to ensure the safety of the marine environment. The USCG is a premier internationally respected maritime authority and they have taken a lot of time to come out with Subchapter M, incorporating the best practices and lessons learned from years of implementation and enforcement of the ISM Code (toned down as required for the domestic towing industry in the US). Owners often, especially small businesses, see the initial investment as an expensive inconvenience. They

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QMII in Pictures

perhaps fail to recognize the long-term benefits of safe operations using a system approach. An incident, accident, loss of life or marine pollution will be far more expensive than the initial investment. Not only to them but to the entire industry on the inland waters.

Appreciating Risks in the Context of the Maritime Environment. This regulation may initially seem to many like another 'policing' activity by statutory bodies. When driving a car, people don't wear a seat-belt to avoid being caught by the police. It is to keep the passengers in the car safe. The industry too must implement the Sub M regulations in the spirit of ensuring safety, mitigating risks in the context of the maritime environment and systematizing their operations. It is all about the PBMS (process-based management system) approach. [To read more](#)



MANAGEMENT REVIEW: A NECESSITY OR IMPROVEMENT DRIVER

- Julius DeSilva

The management review is a critical step to ensure sustained success of the [management system](#), yet this is often left to the relevant manager to document to meet the system standard requirements. A myriad of reasons is given for a management review not being done within the time-frame as defined by the organization. These include unavailability of senior management due to calendar conflicts, waiting on inputs from department heads and sometimes just a lack of commitment by leadership.



[Exemplar Global Certified ISO 9001:2015 Lead Auditor](#) and one day [Root Cause Analysis](#) conducted for the U.S Navy personnel at the Pearl Harbour Shipyard, Hawaii.



[ISO 9001:2015 Lead Auditor and Implementation](#) of the Interlake Steamship's Management System. It was a pleasure interacting with the team and being a part of this event.

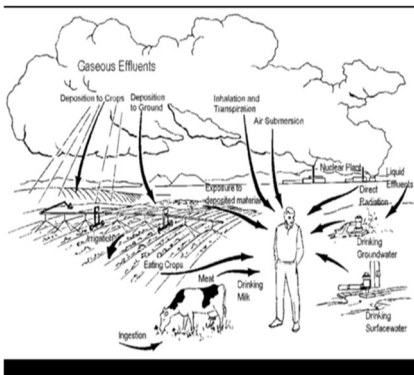


Even when conducted 'timely' the review is often done purely out of necessity of meeting the requirements of the standard. The review, however, is a critical step for the success of the system and enables the continual improvement of the system. Leadership may, at times question, why money invested in a Quality Management System; that [certification to ISO](#) is not delivering the intended ROI. The answer often lies in their lack of commitment to the system as perceived by the users of the system.

[To read more.](#)

What is ISO 14001 Life - Cycle Perspective?

- Julius DeSilva



ISO 14001 Lead Auditor training introduces students to the ISO 14001 standard and its interpretation as well as the skills needed to assess the effectiveness of the environmental management system. ISO 14001 in its 2015 revision introduces the life-cycle perspective.

In essence the standard asks organizations to use a life-cycle perspective when designing/manufacturing their products/services. This means that instead of a cradle to grave concept organizations need to think of a cradle to cradle concept.

Cradle to Grave

ISO 9001 'Requirements for Quality Management Systems' ushered in a new era of process-based management systems that could be used to improve the quality of products/services being delivered to customers as well as when well implemented to increase efficiency and productivity. However, as productivity,

QMII was also invited to conduct an Introduction to Maritime Management Systems to the Interlake Steamship Company and also attend the Interlake's Annual Winter Meeting at Kissimmee, FL.



[PROBITAS Authentication Certified AS 9100 Rev D Lead Auditor](#) training conducted at the Eglin AFB for the US Air Force personnel.

[Exemplar Global Certified ISO 9001:2015 Lead Auditor Training](#) conducted at various sectors and arsenal.



US Army Picatinny Arsenal



USCG Sector Boston

efficiency and quality were being improved; the by-products of the system were not addressed.

During the 1980s there were some regional efforts to address the impact of organizations on the environment and ISO 14001 was ISO's effort to lay down the requirements for management system that addressed the aspects and their associated impacts. Organizations were expected to take action on these impacts to reduce them. Auditors undergoing ISO 14001 Lead Auditor training were now ready to assess the effectiveness of these systems.

[To read more.](#)

Aspects and Impacts: Let's Start Here

- Peter Burke



Every organization needs to consider the aspects of their organization, and the impacts they have on the planet. Understanding the impacts is critical to sustainability of the organization, and in the long run, the planet.

Most organizations only consider the impacts of their processes in relation to waste created and materials used. While these are important, an organization should consider all aspects of their operation and processes before they start a business. This includes the facilities, people, materials and other elements of their operations. Once operational, they need to continually evaluate all process to look for improvement.

Many aspects are considered by organizations in order to borrow money to launch a product or service. This is a good place to start.

Clearly understanding the impacts the organization will have on the local environment and community is a good step toward launching a sustainable business.

[To read more.](#)



USCG MSU Texas



[Exemplar Global Certified ISO 45001](#)

[Internal Auditor Training & Risk](#)

[Analysis](#) conducted for Harley Marine at their facility located in Seattle, WA.



It was a pleasure meeting up with our alumni and friend, retired U.S Coast Guard commander, Keith Bradford (seen above with QMII's President & CEO - Dr. IJ Arora)



SBA's Business Opportunity Specialist, Ms. Shanetta Kemple, visited QMII to introduce SBA initiatives and understand the challenges faced by QMII in small business contracting. Seen above with QMII's President & CEO, Dr. IJ Arora, and Vice-President, Anjalika Singh.

In The News

In its attempt to strengthen the country's maritime security and to ensure our sea ports become more secure, the Seychelles Maritime Safety Administration, (SMSA) was hosted a three-day training to better familiarize stakeholders with the International Organization for Standardization (ISO) 9001 quality management system.



The auditor training was being conducted by international consulting, auditing and training firm Quality Management International Inc (QMII). [To read more.](#)

Announcements

- QMII has achieved its Schedule 70 certification, and looks forward to meeting the IT and cyber security objectives of our clients and alumni. For more information please contact.
- Heartiest congratulations to Seychelles Maritime Safety Administration (SMSA) and DG's team for transitioning to into an Authority. QMII had conducted training - ISO 9001:2015 and Maritime (ISM & ISPS Code Auditor). SMSA was audited by QMII's team at the main office in Seychelles.

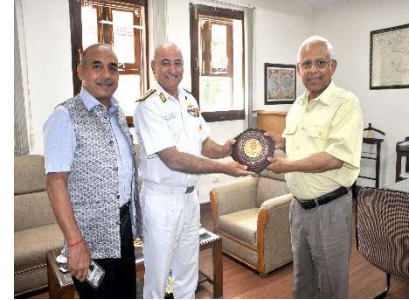
Welcome Back to the QMII Family

Please welcome Ms. Lisa Parsley back to QMII as the manager of Global Solutions. She was previously with the company for over 13 ½ years and has returned after a well deserved break. She works out of her home office in



Trip to India

President and CEO of QMII visits businesses and establishments in India.



Questions, Comments, Submissions



Do you have an article you would like to submit for consideration of publication in The Globe? Please email The Globe Editor Anjalika Singh: asingh@qmii.com.

Testimonials



Read about what our alumni have to say about our training. [click here](#)

Central Ohio. Lisa is delighted to meet the objectives of our clients and potential clients. The one thing she LOVES the most about her job is connecting with YOU!



To catch up on the previous issues - [The Globe](#).



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