



## In This Issue of "The Globe"



Dear Friends of QMII,

*As we move into a new (and hopefully better) year, we wish you moments of peace amid the difficulties, connections with family and friends even if they can't be with you, in person and the warmth & joys of memories from holidays past! Hoping your holidays are filled with love, family, and happiness. I want to sincerely thank you all (QMII alumni and well-wishers) for the constant support. Thank you for everything you do*

## QMII in Pictures

**Trip to Salt Lake City for AATT and alumni catch-up**



- your dedication, teamwork and hard work to QMII.

COVID-19 precautions are necessary and we at QMII have followed the directives and taken all precautions to ensure business continuity to meet your requirements. Notwithstanding the crazy year that has been, we continue to meet the objectives and expectations of our alumni, clients while keeping the QMII Team safe and secure. We are a lean small team committed to you and your success. I am happy to report that, we have now fine tuned our training, remote auditing and consulting to make the virtual platform a viable alternative in meeting your process based management system objectives. It may please you to know that Exemplar Global (EG) had me do several presentations for the wider global EG audience on remote auditing, ethics in auditing and effective auditing. Please do feel free to check these on the EG site. I was also the keynote speaker for Sub Chapter M conference and spoke on the topic "Sub M a boon or a bane", and brought out the values of implementing the requirements.

This issue of the Globe, the QMII newsletter is dedicated to and depicts our virtual work. Please reach out to our QMII Team for any system requirements in consulting, auditing and training, as also any soft skills including leadership development, crisis management, crisis communication, team building, conflict management, risk assessment and management. We work on almost all of the ISO, AS and maritime standards.

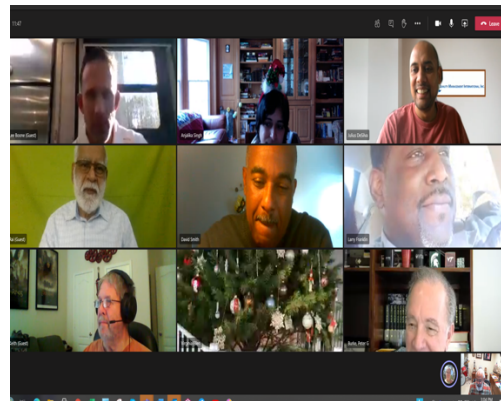
May the good things of life be yours in abundance, not only on this joyous occasion but throughout the coming year! My very best wishes to you, your families, your friends and their families. I wish for a better year ahead. I know, notwithstanding the COVID restrictions, the magic of Christmas will fill the air with joy and happiness. Merry Christmas to you and to yours! On behalf of the QMII Team, I wish you endurance, strength, health, and happiness.

With best regards & warm wishes,  
IJ

**ISO 14001 –  
ENVIRONMENTAL**



## **Christmas Toast with QMII Team (Virtually)**



**- Instructor-led virtual format -  
Trainings and consulting  
services**

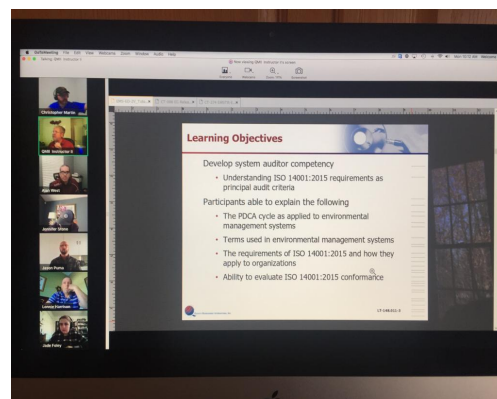
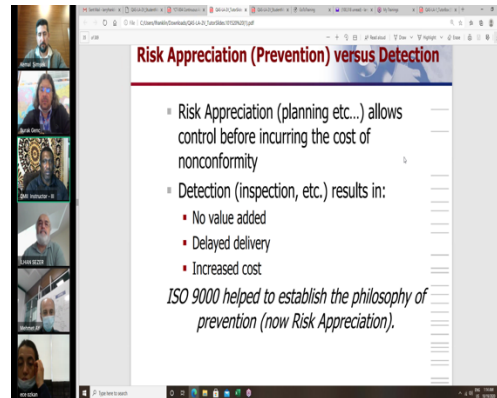
# MANAGEMENT SYSTEM AUDITING

- Dr. IJ Arora



With the HLS (high-level structure) common to all standards ensuring the ten-clause structure an organization can ensure the best results to its management system by having an integrated management system. A divided approach to managing an organization based on several standards can often result in environmental and quality policy being in conflict. If [occupational health and safety \(ISO 45001\)](#) are also to be integrated, it enables the management to consider the risks in the combined context of the organization. When these are separated the combined risks can be mixed. Further, if security is to be also part of the management system ([ISO 28000](#) – still not in the HLS format), integrating the system would ensure a functional management system.

[Environmental management system based on ISO 14001](#), has integral it the consideration of aspects, their impacts, recognition of significant impacts, and prioritization of the same. Experience shows that





implementing ISO 14001 is easier and simpler and more readily accepted by the employees when the organization already has a functioning Quality Management System (QMS) based on ISO 9001 in place.

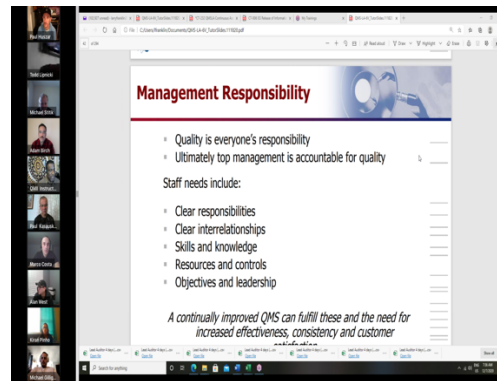
[To read more](#)

## CAN TRAINING SOLVE THE ISSUE OF HUMAN ERROR AT SEA?

- Julius DeSilva



Those who have been employed in the [maritime](#) industry for even few months will have heard the term that 80% of the accidents incidents at sea can be attribute to human error. The solution for this is often quality maritime training for the personnel involved. However, training is perhaps the most easily reversible corrective action. System experts will even go so far as to say that when something goes wrong do not blame the individual but blame the system. Can it always only be the system fault. Surely human error does play some part.



## Training Calendar 2021



[Click here to register for the upcoming classes.](#)

All classes are currently in an instructor-led virtual format.

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With the onset of STCW, new rules were ushered in to ensure quality maritime training for all personnel at sea. Similar rules have been extended to those in the inland water towboat industry with the onset of Subchapter M. STCW required maritime training centers to have quality standards systems in place and for flags to provide oversight of the training institutions to ensure quality maritime training was indeed being delivered. So, with such well trained personnel why then do errors still take place?

[To read more](#)

To catch up on the previous issues - [The Globe](#).

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### Questions, Comments, Submissions

Do you have an article you would like to submit for consideration of publication in The Globe? Please email The Globe Editor Anjalika Singh: [asingh@qmii.com](mailto:asingh@qmii.com)



### Testimonial

Read about what our alumni have to say about out training.  
[Click here.](#)

