In This Issue of "The Globe"

Welcome to this issue of "The Globe."

We are pleased to announce our ISO 9001:2015 Auditor Training to ensure you stay abreast of the changes to the standard. Read more about this training in the sidebar. We also highlight two ISO standards - ISO 14001:2015 and ISO 28000 in our articles below.

In addition, learn more about how to develop your Quality Standard System for maritime training, which enables efficient pursuit of your organization's business objectives and bottom line goals.

In our "QMII in Pictures" section, we feature our Coast Guard Business Intelligence (CGBI) training in Seattle, recent work with clients, and team updates.

Thank you for reading! Catch up on previous issues of The Globe.

ISO 14001:2015 - Enhanced Environmental Management System Performance
By Peter Burke

ISO 14001 is one of the more popular and commonly referenced ISO standards, with more than 300,000 organizational certifications; used in more than 170 countries. It therefore made sense for ISO to update the standard at the same time it was updating the most popular industry standard, ISO 9001. Under the new High Level

QMII fondly remembers Sue (Sureshta) as we near a year since she passed away. Per the Hindu calendar a *Barsi* (Annual prayer service) will be held at the ancestral home in Kangra, India on Friday, 16 October 2015. IJ thanks all who can attend and for your prayers.

Structure format ISO standards are being aligned to make it easier for industry to implement integrated management systems. The standards will now have 10 clauses each.

To continue reading, click here.

Securing the Global Supply Chain
By Julius DeSilva

ISO 28000 may be one of the lesser known ISO standards but as global trade increases so does the importance of implementing a Supply Chain Management system to ensure its security. Approximately 80% of global trade is transported by sea and while the International Ship and Port facility Security (ISPS) code implements actions to secure the maritime aspect (ships/ports) of the supply chain, ISO 28000 asks organizations to consider the measures they need to put in place to secure the rest. The US itself imports goods and services worth approximately $2.7 trillion. ISO 9001 states that organizations shall remain responsible for all outsourced processes. ISO 28000 gets organizations to think about the security aspect as well both upstream and downstream, at each stage of the supply chain.

QMII recently conducted ISO 28000 Lead Auditor training for the Trinidad and Tobago (T&T) Coast Guard in Port of Spain. QMII is one of the few training providers in the US to provide this training and was also one of the first to offer the training in the US. The course is taught by instructors well versed in the subject and knowledgeable about the intricacies of supply chain security. The course is based upon the Exemplar Global (EG) TPECS certification scheme and recognized by EG. The training in T&T was received by all personnel and the students presented the instructor, Julius DeSilva, with a token of their appreciation (see sidebar).

QMII has also previously consulted and audited to ISO 28000 for other clients both domestic and international.

ISO 9001:2015 Lead Auditor Training

Book a seat on our class!

The ISO 9001:2015 auditor requirements have been released! If you managed to miss the buzz about the changes, in addition to the HLS, the new revision makes a fundamental shift to incorporate risk based thinking. If you would like to know about these and other changes to the standard, QMII can help. For more information about 9001 transition training options, please call us at 1-888-357-9001 or visit our website www.qmii.com.

QMII in Pictures

QMII instructors provided a CGBI Executive Brief and numerous CGBI courses, including an open lab, to meet the varying business intelligence needs of US Coast Guard personnel in Seattle. Attendees received an overview of CGBI capabilities and success stories and learned how to navigate the system interface and use various tools.

Develop Your Quality Standard System for Maritime Training

To comply with STCW requirements and a new provision of the US Code of Federal Regulations (CFR), Maritime Training Providers teaching STCW courses must have a Quality Standard System (QSS) in place by **January 2017**. A QSS is based on a continually improving Process Based Management System (PBMS), as such a QSS enables efficient pursuit of your organization's business objectives and bottom line goals. QSS is synonymous with the terms Quality Management System (QMS) and Mission Management System (MMS), which is the US Coast Guard's (USCG) designation for their continual improvement program.

QMII for more than 29 years has asked organizations to "Appreciate Your Management System." Our experts can assist you in adding value to your organization while also meeting the new requirements. To continue reading, click here.

Upcoming QMII Public Classes

Some of our upcoming classes are highlighted below. Click on the training calendar below for more information:

In addition, they attended community-specific sessions that were tailored to help them with their data call questions. The sessions were targeted to communities that included Enforcement, Intelligence, Logistics, Prevention, and Response personnel.

QMII started CGBI Training in Seattle on Sunday to accommodate Coast Guard Reservists during their drill weekend.

QMII VP Julius DeSilva received a framed photo as a gift of appreciation from the Trinidad and Tobago Coast Guard in Port of Spain.

QMII assists NCG Inc., a small business manufacturer, with a pre-assessment of their system

Designated Person	
Dates	**Location**
September 28-29	Virtual Classroom
November 4-5	Virtual Classroom
ISM Auditor	
September 14-15	Houston, TX
October 12-13	Virtual Classroom
October 26-27	San Diego, CA
ISPS Auditor	
Sept 16-18	Houston, TX
October 14-16	Virtual Classroom
October 28-30	San Diego, CA
VSO/CSO/PFSO	
Sept 16-18	Houston, TX
October 14-16	Virtual Classroom
October 28-30	San Diego, CA
ISO 27001 Lead Auditor	
November 9-13	Sacramento, CA
December 14-18	Virtual Classroom
ISO 9001:2015 Lead Auditor	
Sept 28- Oct 1	Las Vegas
October 12-15	Atlanta
October 19-22	Dulles (Ashburn), VA
ISO 14001:2015 Lead Auditor	
September 21-25	Dulles (Ashburn), VA
October 5-9	Virtual Classroom
ISO 13485 Lead Auditor	
September 21-25	Virtual Classroom
ISO 28000 Lead Auditor	
October 19-23	Houston, TX
ISO/FSSC 22000 Lead Auditor	
October 12-16	Columbus, OH
ISO 9001 Transition to 2015	
Sept 28-29	Las Vegas
October 12-13	Atlanta
October 19-20	Dulles (Ashburn), VA
ISO 14001 Transition to 2015	
September 21-22	Dulles (Ashburn), VA
October 5-6	Virtual Classroom
Combined ISO 14001 & BSOHSAS 18001	
December 7-11	Dulles (Ashburn), VA

ISO 9001 Training

Organizations excel through development, use and improvement of their quality management systems, or QMS. Internal audits are a necessity to ensure that the system is functioning well. These internal audits can be conducted by well trained personnel from within the organization. Upon completion of our Lead Auditor using ISO 9001 training, our alumni are able to:

➢ Plan and execute QMS development or transition projects ensuring conformity to ISO 9001.
➢ Identify and implement the controls necessary for ensuring the QMS translates customer needs into satisfied customers.
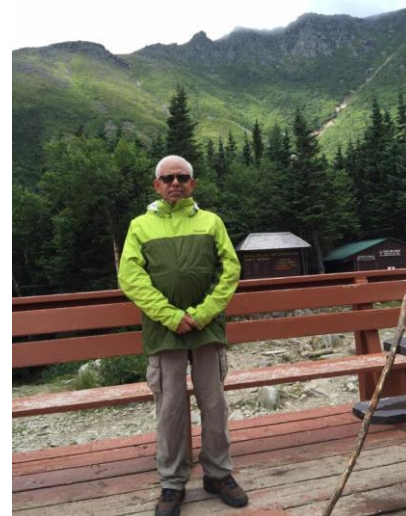
prior a second party audit. QMII shall also provide remote support as needed.

Personnel from Freeport-McMoRan Copper & Gold in Safford, AZ attended the QMS Lead Auditor Course taught by IJ Arora.

To see more of our work in pictures, visit our Facebook page.

Team Updates

IJ embarked on an adventurous trip climbing Mt. Washington, NH. He is pictured here at 3800 feet, which is only half way up!

QMII President and CEO Captain IJ Arora with Brigadier A. Dhingra at the Embassy of India for Independence Day.

- ➢ Relate fiduciary concerns to the performance of the QMS.
- ➢ Develop reliable and pliable systems, particularly effective for organizations where process objectives are constantly changing.
- ➢ Determine and communicate the resources necessary to enable the system.
- ➢ Communicate the roles and responsibilities within the QMS to the organization.
- ➢ Lead 1st, 2nd and 3rd party audits, particularly on undocumented systems and audit for process effectiveness against measurable objectives.
- ➢ Relate the capabilities of the organization to the expectations of customers, top management and shareholders.
- ➢ Use the QMS to work proactively and not reactively. Explain to customers how the organization plans to fulfill its promises and show evidence that it has done so in the past.

Please enjoy the newsletter!

Best Regards,
Captain IJ Arora
President and CEO
Quality Management International, Inc.
IArora@QMII.com

Join the Conversation

Join the conversation with QMII and check out our blogs and tweets: CEO's Blog and QMII Blog and Twitter page.

Connect with the QMII President and CEO through LinkedIn.

Questions, Comments, Submissions

Do you have an article you would like to submit for consideration of publication in The Globe? Please email The Globe Editor Rachel Tackett: rtackett@qmii.com.