



## In This Issue of "The Globe"

This issue focuses on the benefits of ISO 28000, which is fast becoming the basis for managing security of the global supply chain.

We also highlight various photos of QMII instructors and students in action and an article on our recent training effort geared to the specific maritime missions of the US Coast Guard in the Gulf Coast region.

Missed the January newsletter? Catch up on the last issue of the [The Globe](#).

## The Benefits of ISO 28000

ISO 28000:2007 was developed such that organizations of varying scale could apply the standard to supply chains of various degrees of complexity. ISO 28000 sets requirements for Security of the Supply Chain to enable an organization to establish, implement, operate, monitor, review, maintain and improve a documented management system within the context of the organization's overall security risks.

The general rationale for organizations to adopt ISO 28000 pertains to:

- developing a security management system,
- internal compliance with objectives of a security management policy,
- external compliance with best practice benchmarks,

## QMII Virtual Training



QMII continues to offer training in a virtual classroom environment. See our training schedule in this issue for dates.

## QMII in Pictures



QMII is an experienced training provider in RCA/Problem Solving Workshops.



- Recognition through accreditation.
- Best practices in deployment of resources to mitigate security risks.

To continue reading, go directly to the [QMII CEO Blog](#).



## Meeting US Coast Guard Training Objectives

QMII recently conducted Coast Guard Business Intelligence (CGBI) system training in New Orleans. The QMII team understood the one-size fits all approach to training was not conducive to successfully engaging the personnel attending the training. Therefore, the QMII team focused their training efforts specifically to the maritime missions the US Coast Guard (USCG) faces in the Gulf Coast Region. The team displayed the ease of which CGBI data may be accessed and used to support their decision making capability.

One student remarked," the instructors were positive and professional. I personally learned a lot from the training and I can see myself using CGBI more often."

QMII continues to support the USCG and its efforts to successfully train all personnel on the use of the CGBI systems.

## Upcoming QMII Instructor-Led and Virtual Training

As a certified training organization, QMII's goal is to provide professionals with learning opportunities for understanding processes and systems as they relate to any organization. See our schedule of upcoming public classes below:



Instructor IJ Arora provides CSO/VSO/PFSO & ISM Training in Houston, TX



Instructor Julius DeSilva with students in a CSO/VSO/PFSO course in San Diego, CA



QMII Team meet at corporate headquarters in Ashburn, VA for audit preparation on President's Day. From left to right (front row): Lisa Parsley, Rachel Tackett (back row): William Askew, IJ Arora, Virginia Ellen, Julius DeSilva

To see more of our work in pictures, visit our [Facebook page](#).

ISM Auditor	
Dates	Location
Mar 10-11	Houston, TX
Mar 17-18	West Palm Beach, FL
Apr 7-8	Seattle, WA
VSO/CSO/PFSO (concurrent with ISPS Auditor)	
Mar 12-14	Houston, TX
Mar 19-21	West Palm Beach, FL
Apr 9-11	Seattle, WA
ISO 9001 Lead Auditor	
Mar 24-27	West Palm Beach, FL
Mar 31-Apr 3	Virtual Class
Apr 7-10	Denver, CO
ISO 14001 Lead Auditor	
Mar 24-28	Las Vegas, NV
ISO 13485 Lead Auditor	
Mar 31-Apr 4	Virtual Class
ISO 28000 Lead Auditor	
Apr 7-11	Houston, TX
RC14001/RCMS Lead Auditor	
Apr 28-May 2	Dallas, TX

Please [contact us](#) to register for the courses listed or inquire about other training opportunities.

## How to Define a Problem

Problems tend to be defined in terms of the pain felt by the organization. Consequently the solutions may relieve the pain or embarrassment only to increase the hidden costs of nonconformity. For example, in order to reduce production costs we must have longer production runs thereby generating expensive inventory.

But system thinking and customer focus can change this for the benefit of customers and the organization's other stakeholders.

To continue reading, go directly to the [QMII blog](#).

## Meet The Team



Sue Pathania is the Director HR at QMII and has been working with QMII for over six years. Sue has successfully implemented numerous positive changes to QMII's HR system since joining. These include a reorganization of the company in order to improve communication and interaction between departments as well as a 360 assessment program for all QMII employees.

The reorganization allows employees more access to HR while keeping it independent of operations under the CEO. Sue has extensive experience in dealing with HR related matters at both the federal and State level and has successfully represented QMII at a state inquiry. Sue has a degree in Political Science and works from the corporate headquarters in Ashburn, VA.

## Changes in the Near Future

As our alumni and clients will know, QMII has been committed to your success for over 26 years. In our next issue, we will share fundamental changes to our website and registration process. In addition, we will feature an article on changes to ISO 9001:2015.

Best Regards,

Captain IJ Arora

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CEO

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## Join the Conversation

Join the conversation with QMII and check out our blogs and tweets: [CEO's Blog](#) and [QMII Blog](#) and [Twitter page](#).

Connect with the QMII President and CEO through [LinkedIn](#).



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