

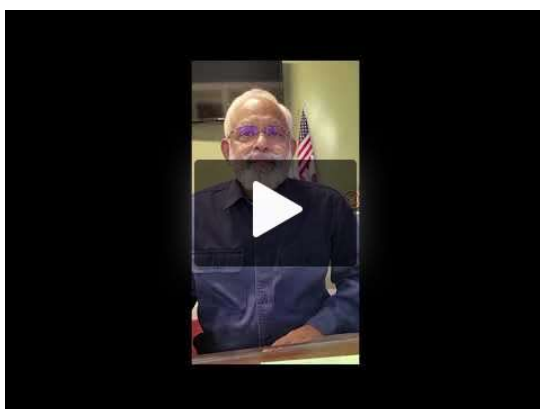


2021 gave us a lot to be thankful and hopeful for. The year challenged each of us in different ways and yet we found new ways to connect with each other. At QMII, we adapted to extend our virtual training services to provide virtual audits and consulting services. We are blessed for the opportunity to work with those clients and alumni that we interacted with this year and look forward to the opportunity to working with each of you again as also establishing new connections.

The holiday season brings a message of peace, hope and joy. We wish this for you and your families through the holiday season and in the New year. Merry Christmas and a Very Happy and Prosperous New year from the team at QMII.



QMII would like to wish everyone a very Happy New Year!



What are The Six Must Haves for a QMS?

President and CEO, Inderjit Arora addresses the top six must haves for a Quality Management System. Click on the video to find out more.

P-D-C-A with a Christmas Tree

By: Anjalika Singh

As a QMII employee, I can sit and observe classes whenever I want, more so since they are virtual instructor led these days. It allows me to get a refresher on the clauses, even though it is so hard to get them. It gets me every time. When the time comes to interview auditees, I smile like a Cheshire cat; not a confident grin but one that hopefully does not betray my nervousness. Often, I am nervous as a long-tailed cat in a room full of rocking chairs. However, my QMII ISO lead auditor training has prepared me well. I am nervous as the auditee too, even though I know audits are not about pass or fail. While I call myself a writer and researcher my greatest struggle perhaps lies with the Audit Report writing. Oh man! QMII lead auditor training, however, well prepared me to gather all notes during an audit to present a valuable report to the auditee. Smile.

The aspect of Lead Auditor training I like is the P-D-C-A cycle, because I can use that analogy anywhere in my life. I have a responsibility of putting up the tree, however, currently, my application of the P-D-C-A is not going so well. Perhaps a re-plan is needed?

So from the Lead Auditor classes that I have attended, P-D-C-A stands for the following and the task next to it is what I have to do:

[Continue reading...](#)

I Don't See Nothing Wrong

By: Julius DeSilva


How often have we heard these words within our organization? Often the evidence is right before the persons eyes and they fail to see it. Perhaps in the hope that the failure to acknowledge it will cause it to go away. Across industries “non-conformities” have come to be recognized as something negative, to be done away with quickly. ISO 9001 2015 training teaches us that a non-conformity is the non-fulfillment of a requirement. It is the system that has failed to meet the requirements and not the individual. Admitting to something being wrong takes courage. A well implemented system can reduce the amount of courage it takes to admit to a mistake or an incorrect implemented process.

Why fix it if it ain't broke

Another common phrase you may hear across your organization. Yet another “this is how it's always been done”. Humans resist change. It causes them to break out of their comfort zone. A common result of completing an ISO 9001 2015 training is personnel returning to their companies to start the mapping of their processes. In this they may get to hear comments such as those above. Personnel do not want to capture the knowledge in their heads onto a price of paper as it puts their job security at risk. They perceive ISO 9001 as an alien document and the clauses make no sense to them. They do not see the value in audits as auditors are merely seen as policemen out to find fault in what they are doing.

[Continue reading...](#)

Training Calendar 2022



List of upcoming classes:

- ISO 9001 Lead Auditor (Houston) 1/24-1/27**
- Combined ISO 14001/ISO 45001 Lead Auditor (Ashburn & Virtual) 1/31-2/4**
- ISPS Auditor and VSO/CSO/PFSO 2/2-4**
- AS9110 Rev C Lead Auditor 2/28-3/4**
- AS9100 Lead Auditor (Vegas) 3/7-11**

For more information on upcoming confirmed classes and registration click here:

<https://www.qmii.com/registration/>

Training Spotlight

ISO 9001 (Houston, TX)

In this four day Exemplar Global Certified training course, students will understand an in depth overview of the standard and how it is to be implemented. While ISO 9001 is used as the model for teaching systems and audit, this course enables students to develop and apply auditing skills using any applicable management system standard.

[Learn more..](#)

ISO 14001/45001 combined training

In this five-day Exemplar Global recognized course, participants will learn how to develop an environmental, health and safety management system, conduct environmental aspects and impacts analysis, conduct 1st, 2nd, and 3rd party audits, use the management system to manage environmental and workplace risks, reduce waste and prevent accidents.

[Learn more..](#)



What Our Clients Have to Say...

Hear from QMII Alumni, Captain Lee Boone (USCG Retired) as he reflects on his experience with QMII.

QMII In Pictures



QMII President and CEO accepts a souvenir of appreciation for QMS/SMS support from the CEO of Interlake Maritime Services.



Throwback to 2016..... From L to R: Adm. Deepak Taneja (Retd.), QMII President and CEO Inderjit Arora, Ato Mekonnen Abera (DG EMAA), Ato Roba Megerssa

(DDG EMAA), and QMII Senior VP Julius DeSilva at the Ethiopian Maritime Affairs Authority (EMAA) in Addis Ababa, Ethiopia.



A virtual instructor led AS9100 Rev D Lead Auditor course in progress. One of the many virtual course offerings by QMII.

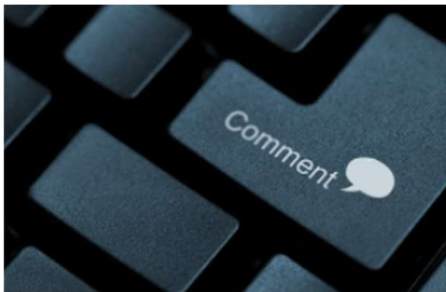


QMII President /CEO, Inderjit Arora teaches an AS9110 course to students online.

Merry Christmas!



QMII President and CEO, Inderjit Arora would like to wish everyone a happy holiday season.



Comment

Do you have an article that you would like to submit for consideration of publication in **The Globe**? Please email **The Globe** Editor Destinee Nelson dnelson@qmii.com

Follow us on social media



[Unsubscribe](#)

Quality Management International, Inc
44081 Pipeline Plaza, Ste. 115
Ashburn, Virginia 20147
United States
(888) 357-9001