



A message from the CEO:

Its nearly two years since the pandemic put a halt to the 'normal' way of life and we thank our alumni for their continued confidence in QMII to meet their system objectives.



Our virtual training continues to surprise students with its effectiveness. In addition to training we have extended our virtual offerings to include our consulting and auditing services. QMII's gap assessment has gained popularity among clients as a means to get a quick cross-check on what is working and what is not.

We want to give a shout out to our instructors who have adapted to the virtual platform and continue to WOW students!

We look forward to working with you again. Do feel free to reach out to my sales team should we be able to assist.

Best regards,

IJ

FREE WEBINAR
Three Steps to Reducing Human
Error In Your System

Date: March 17
Time: 11-Noon
Presenter: Dr. Inderjit Arora
REGISTER NOW! 

Where the potential for human error is identified as a risk, learn how your organization can put systems in place to mistake-proof in order to reduce the possibility of the individual making errors.

QMII encourages organizations during their root cause analysis to not ask “who” but “how” and “why” the system failed the individual.

List of scheduled classes:
Accident Investigation & Root Cause Analysis April 11-12
ISO 9001 Lead Auditor March 28-31
ISO 28000 Lead Auditor March 28-31
ISPS Auditor April 6-8
VSO/CSO/PFSO April 6-8

For more information on upcoming scheduled classes and registration click here :
<https://www.qmii.com/registration/>

ISO TRAINING - Does your team need a refresher?

By: Julius DeSilva

We live in a world of super specialization. There seems to be a degree for every field and then subspecialty and further sub-sub specializations. It is not enough to be a banker anymore but there is a need for specialization in wealth management or mortgages of loans and so on. As the need for specializations and the associated training increases how does one determine the extent of ISO training needed. This can often be confusing given the plethora of training available.

Before we answer this question let us however consider another. Do we even need training? I am sure that most of you would agree that some form of training is needed. It may be either in a classroom environment, done at a school or college, perhaps in-house as on the job training or computer based. Why is ISO training needed? Sometimes it is needed as a means of gaining competence or perhaps to reinforce a lesson lest it be forgotten. The frequency may vary based on the competence of the personnel to start with as also the criticality of the issue such as if it is a control to mitigate a risk. In the ISO world the most basic form of ISO training is an investment in the system. It is the building block where an organization gets to explain to the workforce why they need to be involved, engaged and embrace the system. Essentially to answer the "what's in it for me" question. An indirect benefit is that investing in your workforce signal to them that you want them to succeed and thus improves workforce retention.

As a part of this most basic training personnel need to understand how they contribute to meeting the policy and vision of the organization. They learn the implications of not conforming and how it can impact a customer. An organization should easily be able to do this in-house and should not need an external consultant for this.

[Continue Reading](#)

Training Spotlight

Accident Investigation and Root Cause Analysis

This accident investigation and root cause analysis workshop introduces participants to a methodology for conducting an effective accident/incident investigation. The workshop builds upon the use of management systems to prevent incidents/accidents and promote a safety culture.

[Learn more..](#)

RC 14001 and RCMS Lead Auditor

Our Responsible Care Lead Auditor training course provides the skills to manage RCMS and RC14001:2015 audits. In this course participants will learn the environmental, health, safety and security (EHSS) requirements of RC14001, RCMS and the codes and how to related those requirements to your business management system.

[Learn more..](#)

QMII In Pictures



President & CEO IJ and Senior VP Julius DeSilva conducting a gap analysis on a passenger vessel. QMII is [approved as a TPO by the USCG](#).

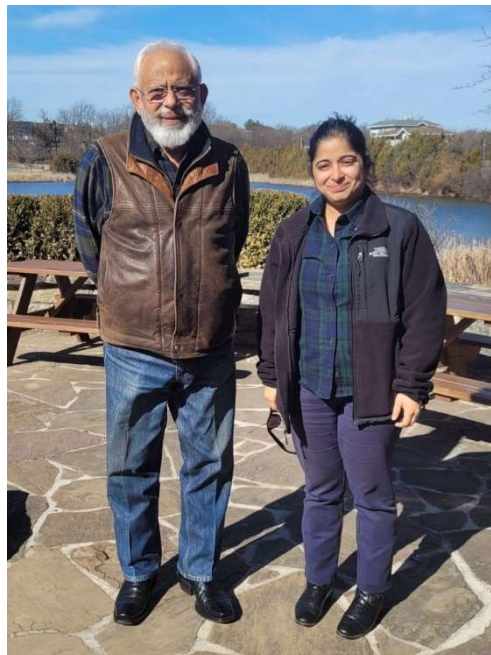


A commitment to a Safety Management System is a commitment to systemic approach to improving operations while pro-actively managing risks using a system approach. QMII supports a client in Boston with a [gap analysis of their existing system](#) to identify areas for improvement.



Global Solutions Specialist, Destinee Nelson gives a book review on The Clarity Factor. The Clarity Factor is a book based bring to light one critical, but often overlooked element in the verbal communication process.

QMII encourages their employees to remain knowledgeable and motivated not just inside the office, but outside as well.



President and CEO, Inderjit Arora spends some quality time outdoors with QMII Vice President, Anjalika Singh during a team outing.

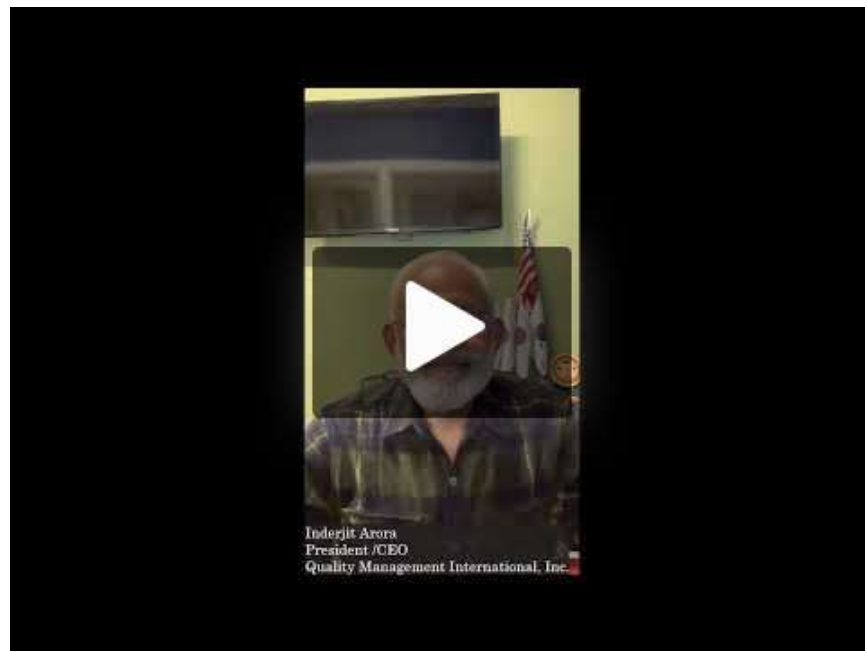


Our first onsite course outside of Ashburn in two years. As the country opens up QMII will continue to expand its onsite training locations. Need an onsite training course [contact our sales team](#). QMII Instructor, Keith Ford conducts an [Exemplar Global Recognized ISO 9001 Lead Auditor course](#) onsite in Houston, Texas.



Virtual training by QMII ensures the same level of engagement as in an onsite class. President and CEO, Inderjit Arora teaches an ISO 9001 lead auditor course virtually on 2/7/22.

The QMII Team along with Instructor, Keith Ford and students during an onsite training for the combined 14001/45001 Lead Auditor course located at the home office in Ashburn, VA.



Gap Assessment vs Risk Assessment

President and CEO Inderjit Arora addresses the difference between the two.



Comment

We welcome new clients and Alumni to be apart of our newsletter! If you have an article, feedback, or images that you would like to submit for for the next publication of **The Globe**? Please email **The Globe** Editor Destinee Nelson dnelson@qmii.com

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