



## In This Issue of "The Globe"



QMII is happy to share with its alumni and clients that we are now an ISO 9001:2015 certified organization. While we have been conforming to the standard and providing our services using a process based management system, our potential and existing clients will be pleased to see the extra step taken by QMII for recognition of our system. It's a privilege and a proud moment for all of us at QMII and we are excited to share this news.

To catch up on the previous issues - [The Globe](#).

## Thought of the Newsletter : From the Desk of the CEO

ISO 26000, the standard in waiting since its launch in November 2010 does not have many takers. ISO SR, as it is often called (ISO for Social Responsibility) is the international standard developed to help organizations consider SR requirements. It enables effective assessment of the the social responsibilities and provides guidance on addressing these. It is not an implementable standard which can be audited. I have been leading the QMII Team for almost 10 years of the 30 plus years that QMII has been assisting organizations implement process-based management system approach to achieve their system objectives. On each occasion I do mention they consider the ISO SR, but have rarely found anyone wanting to



## ISO 45001 Auditor Training Coming Soon!

ISO 45001 Requirements for Occupational Health and Safety management Systems has been released. ISO 45001 replaces BS OHSAS 18001. As with all other standards, organizations currently certified will have 3 years to transition.

QMII is in the process of getting their course certified by Exemplar Global (EG).

[Register here to get notified once the course is ready.](#)

## QMII in Pictures

invest for no results! ROI? Is there no ROI (Return on Investment) is SR? Is social responsibility not a commitment of a business to the way it does business? SR Standard, after all provides guidance on requirements that are relevant and significant. Should not TM (Top Managements) consider their social obligations to society when giving their vision and relating it to their mission, policy and measurable objectives? Should not the society take responsibility for SR as an integral part of the work they do? Is the environmental impact not a business consideration? God's given blue sky, polar bears, and the beauties of life not be protected by designing management systems in harmony with good socially responsible values? What is the value of ethics in daily decision-making process?

### Also..

ISO 37001:2016 is a new standard which is applicable only to bribery. It sets out requirements and provides guidance for a management system designed to help an organization to prevent, detect and respond to bribery and comply with anti-bribery laws and voluntary commitments applicable to its activities. Good news is QMII is happy to assist organizations in implementing this standard. If you are working at a global level, we recommend implementing this standard.

### Lastly...

The updated ISO 9001:2015 is not just a minor tweak to the 2008 version. It is now a fundamentally changed standard. Good thing is it does not expect quality (for that matter, environmental MS or security MS) MS to run parallel but to integrate with the business system and show results. QMII over 30 plus years has been committed to the implementation of management systems that are not certificates on the wall, but tools to achieve objectives. As 9100 is all updated, ISO 45000 is getting ready to replace ISO 18001.

## MARITIME MANAGEMENT SYSTEMS AND CYBER-SECURITY

The maritime industry is one of the oldest and a leading contributor to the globalization of trade. Close to 90% of the world's resources are still transported by sea. While the method of transportation has remained the same, the integration of technology to drive efficiencies has greatly increased over the past few decades. With the increasing number of hacks into information systems there is a growing awareness of the need for securing information systems even in the maritime sector.

The past few years has seen an increase in the initiatives being taken by the IMO and various Flags to implement measures to address this ever-increasing threat. In June/July of 2017 the IMO released MSC-FAL.1/Circ.3 'Guidelines on Maritime Cyber Risk Management' and also Res. MSC.428(98) 'Maritime Cyber Risk Management in Safety Management Systems'. The MSC resolution encourages administrations to ensure that cyber risks are addressed in Safety Management Systems (SMS), as required by the ISM Code, no later than the first annual verification of the company's DOC after January 01, 2021. The United States Flag Administration led by the US Coast Guard has already started taking initiatives to address this.



QMII training partner Axelon CEO flew from Salt Lake City, Utah to meet with the QMII Team at our facility in Ashburn, VA. The visit was to recognize QMII for the excellent professional services provided. We are always delighted when our clients are satisfied. It was a pleasant exchange of views, review of services, presentation ceremony and a get-together.



Read about what our alumni have to say about our training. Click [here](#).

**Join the Conversation**

As ships, companies and ports get more technologically advanced with technology interwoven into both the operational aspects and the control and exchange of data, the need to assess and control the risks to the same become more critical. *Cyber-Piracy* is on the rise, as evidenced by incidents over the past few years where pirates have hacked into shipping company databases to get information on cargo and voyage particulars. This compromised data may affect the safety of not only the ship and its personnel but also the environment.

While the IMO guidelines outline a basic framework, they refer to the National Institute of Standards and Technology's Framework for Improving Critical Infrastructure Cybersecurity (the NIST Framework) and to ISO/IEC 27001 standard on Information technology – Security techniques – Information Security Management Systems – Requirements.

Cybersecurity starts with awareness for all concerned, starting with the leadership of the organization. [QMII conducts a certified ISO 27001 overview course wherein the structure of ISO 27001 is explained and methods for implementing the same within an organization are discussed.](#) Those looking to further audit to assess the effectiveness of the system could opt for our Exemplar Global certified ISO 27001 Lead Auditor training. For those looking for a complete package, QMII has a combined package of ISO 20000 and ISO 27001. ISO 20000 ensures a robust management system for IT and ISO 27001 the cybersecurity requirements.

QMII's team has the maritime and IT security expertise to meet the consulting, auditing and training needs of maritime companies including ports. We work with you to understand your unique system as no two shipping companies or ports are alike. Tap into our expertise to make your system resilient to cyber risks.

Best Regards,  
Captain IJ Arora  
President and CEO  
Quality Management International, Inc.  
[IArora@QMII.com](mailto:IArora@QMII.com)

***We Hope You Enjoyed Reading the Newsletter!***

Join the conversation with QMII and check out our blogs and tweets: [CEO's Blog](#) and [Twitter page](#).

Connect with the QMII President and CEO through [LinkedIn](#).



### **Questions, Comments, Submissions**

Do you have an article you would like to submit for consideration of publication in The Globe? Please email The Globe Editor Anjalika Singh: [asingh@qmii.com](mailto:asingh@qmii.com).



*Capt. IJ Arora (President & CEO)*  
- 19th January -  
*Anjalika Singh (Director)*  
- 15th February -  
*Julius DeSilva (Vice-President)*  
- 25th February -  
*Rose Kleriotis (Global Solutions Manager)*  
- 9th March -

Share: [f Like](#) [t Tweet](#) Follow: [f](#) [t](#) [b](#)

If you no longer wish to receive our newsletters, click the link below:

[Unsubscribe](#)

Quality Management International, Inc 44081 Pipeline Plaza, Ste. 115 Ashburn, Virginia 20147 United States

