

"Secure Yourself Completely"

QMII offers best in industry training in a variety of standards that can ensure that you and your organization are secure. With the proper security and training, we enable organizations to plan and implement the secure protection they need. For more information on the types of courses we offer, please visit our <u>website</u>.

I am pleased to inform you that Quality Management International, Inc is now traveling more across the country to conduct on-site classes. Although it has been two years since the global pandemic, QMII has understood our clients call for more inperson interaction and is now available for consulting, auditing, and training at your premises and meeting your objectives.

QMII offers a variety of courses to suit your personal needs. This includes in-person training options as well as an instructor-led virtual training format. Over the past few months, we have held several classes in both formats and thank you for choosing QMII.

In this issue of "The Globe" you will get a sight of where our instructors have recently visited, understand how to unfold and secure yourself to the fullest, find out why management system failure occurs and learn more about the updated version of ISO 28000 and much more! Happy Reading!



One day instructor-led virtual <u>IATF 16949 Lead Auditor</u> being conducted by QMII's President & CEO, Dr. IJ Arora. This is being taught in combination with four days Exemplar Global Certified ISO 9001: 2015 Lead Auditor.



For more information on upcoming scheduled classes and registration click here : https://www.qmii.com/registration/

#### **Audits vs. Inspections**

#### **By: Destinee Nelson**

There is often confusion about the difference between audits and inspections. The purpose of each may seem the same, but they are slightly different. Audits focus on why, while inspections focus on what. The purpose of an audit is to get the confidence that processes are working well. An audit involves various layers to answer a "why" question. It involves exploratory reviews involving documentation, risk assessments, and nonconformities, etc. While an audit may need more effort in finding an answer, an inspection is less complicated. The answer to an inspection question will involve a straightforward yes or no answer.

Inspections focus more on the action, while audits are about the process. Inspections review a single point in time, but an audit follows a process from start to finish. An inspection simply looks at the product or service. The process of an inspection is quite simple, it either clears the project if it meets the requirements specification or rejects it. If it is rejected, its loss can be reworked at an extra cost. Inspections must be conducted at every step to minimize the chances of product failure.

Continue reading...





QMII President and CEO, Dr. IJ Arora presented on the topic "Why Safety Management Systems Fail- The Cost of Noncompliance" at the Passenger Vessel Association MariTrends on March 4-7, 2022. The presentation was very well- received at the PVA convention. Keeping this in mind and the importance of the subject, IJ will be presenting a webinar on the same subject on April 22, 2022. To register for the free webinar, continue reading the newsletter.



On April 22, 2022, find out "Why Management Systems Fail?" during our FREE webinar.

QMII President & CEO, Dr. IJ Arora will cover the common causes of failures of systems that will address 80% of the issues being faced by most organizations. Learn how to add-value to your system and how to gain buy-in from the workforce. For more information on how to register for the FREE webinar, click here.



## ISO 28000:2022 has just been released!

What do the changes in this revision mean for your organization?

In this four-day Exemplar Global certified recognized Lead Auditor training course, participants will learn about the changes, what they mean, how to integrate them into your existing management system, and how to assess effectiveness.

Register today for our May 2022 training.

# **Training Spotlight**

# **RCA/Problem Solving**

This Problem Solving and Root Cause Analysis workshop introduces participants to learn a team-based approach to eliminating root causes through effective, preventive, and corrective action using the eight principles of problem solving (8D) methodology.

Learn more..

## **Risk Management**

Our one day Risk Management training is designed to assist participants understand and apply risk-based thinking throughout their management system. This in- depth workshop will help you use your organization's management system to manage risks proactively.

Learn more...

#### **QMII In Pictures**

Quality Management International, Inc. President & CEO Dr. IJ Arora and Senior VP Julius DeSilva conducting an internal audit on a Container Vessel.











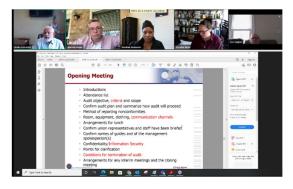
QMII Senior VP, Julius DeSilva visits the Red River Army Depot to teach an <u>Exemplar Global certified ISO 9001:2015 Lead Auditor</u> course in Texarkana, TX.



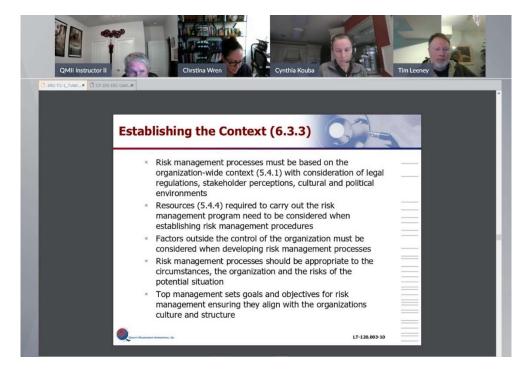
QMII President and CEO Dr. IJ Arora conducts an on-site <u>PROBITAS Authentication</u> <u>certified AS9110 Rev C training</u> for USAF personnel at Nellis AFB in Las Vegas, Nevada.



QMII Instructor and students during an onsite training for <u>PROBITAS</u>
<u>Authentication certified AS 9110 Rev C.</u>



Exemplar Global certified ISO 9001:2015 training taught in an instructor-led virtual format.



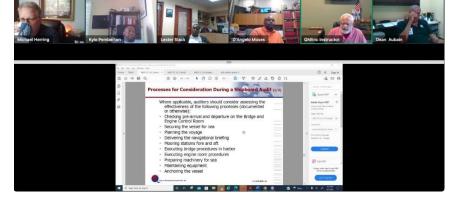
QMII instructor and students discuss Context of the Organization and Risk Assessment in an <u>Exemplar Global certified RC 14001 & RCMS training</u> in an instructor-led virtual format.



The QMII team attends a remote audit for IMSAS.







USCG certified - <u>VSO/CSO/PFSO</u>, (using <u>ISPS Code Auditor</u>), taught by QMII's President & CEO and SME (Subject Matter Expert) - Dr. IJ Arora in an instructor-led virtual format.



QMII conducts a one day <u>USCG approved Port Facility Personnel with Designated Security Duties (PFSSD)</u> in an instructor-led virtual format taught by Senior VP, Julius DeSilva.



Dr. IJ Arora addresses the topic...

What are Common Causes of Nonconformities with ISO 9001?



#### What Our Clients Have to Say..

"Appreciate Mr. DeSilva' s extensive knowledge and experience in the audit field!" - ISO 9001 Lead Auditor student

#### - Anonymous

"Dr. IJ was a wonderful trainer, objectively very knowledgeable and experienced. Really appreciated all of his anecdotes to elevate comprehension for a variety of industry audiences. Look forward to taking additional courses with him in the future."

- Christina Wren



#### Comment

We welcome new clients and Alumni to be a part of our newsletter! If you have an article, feedback, or images that you would like to submit for the next publication of **The Globe** please email **The Globe** Editor Destinee Nelson at dnelson@qmii.com.

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Quality Management International, Inc 44081 Pipeline Plaza, Ste. 115 Ashburn, Virginia 20147 United States (888) 357-9001

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