



QMII Celebrates 35 years!

As President and CEO of QMII, I am gladdened by the thought that our QMII Team has consistently over these 35 years remained committed to the system approach and delivered services that have stood the test of time. I would like to thank all those that have been a part of our journey. We take pride in celebrating 35 years of our clients' success.

We remain firm in our resolve to train auditors to be objective and open minded, seeking conformity in systems; to build systems that run independent of us once complete, to provide value-adding inputs during audits and to continually improve ourselves to meet the evolving needs of our clients' systems. On our 35th anniversary we rededicate ourselves to your success.



For over 30 years, we've put our clients' needs first. We desire not to be the biggest, rather the most supportive.



For more information on upcoming confirmed classes and registration click here :
<https://www.qmii.com/registration/>

PROBLEM SOLVING : THE QMII WAY

WHAT IS PROBLEM SOLVING?

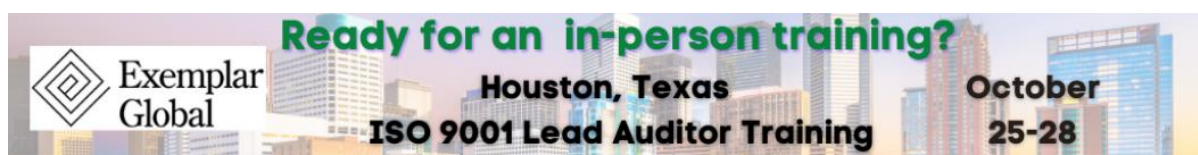
What is problem solving? Problem solving is defined as the act of defining a problem, Identifying, prioritizing, and selecting alternatives for a solution and then implementing a solution. A problem – solving process is necessary for all business #management-systems. Why? Because #leadership wants to see continual improvement in their systems and identifying solutions that will effectively prevent recurrence of a problem will enable this. #Leadership needs to ensure their employees are provided with the appropriate training in problem solving techniques to develop and enhance this skill set. Identifying an effective solution can be accomplished by following the proper methodology.

At QMII, our Problem-Solving workshop teaches a team-based approach to eliminating root causes through effective corrective action using the eight-discipline problem solving (8D) methodology.

WHAT IS THE EIGHT DISCIPLINE (8D) METHODOLOGY?

The Eight Discipline Methodology (8D) is a problem-solving approach that we most used in various industries. Originally developed by the Ford company, The purpose of this methodology is to identify, correct, and eliminate recurring problems, making it a tool for continual improvement and ensuring the organization produces confirming useful in product and services by process improvement. It consists of 8 steps: Create a team, Define the Problem, Contain the problem. Identify the Root Causes, Choose Corrective Actions, Implement and Validate Corrective Actions, Appreciate the risks and make your management system proactive and finally, and Thank the Team.

[Continue Reading](#)



Training Spotlight

Accident Investigation and Root Cause Analysis

This accident investigation and root cause analysis workshop introduces participants to a methodology for conducting an effective accident/incident investigation. The workshop builds upon the use of management systems to prevent incidents/accidents and promote a safety culture.

[Learn more..](#)

MLC 2006 Auditor

We are pleased to inform you that Quality Management International, Inc (QMII) is now conducting Maritime Labour Convention (MLC) auditor training. QMII currently offers two options for this training – a two-day auditor format and a one day add on to the ISM auditor class. Each format covers specific measures put in place to ensure decent work for seafarers.

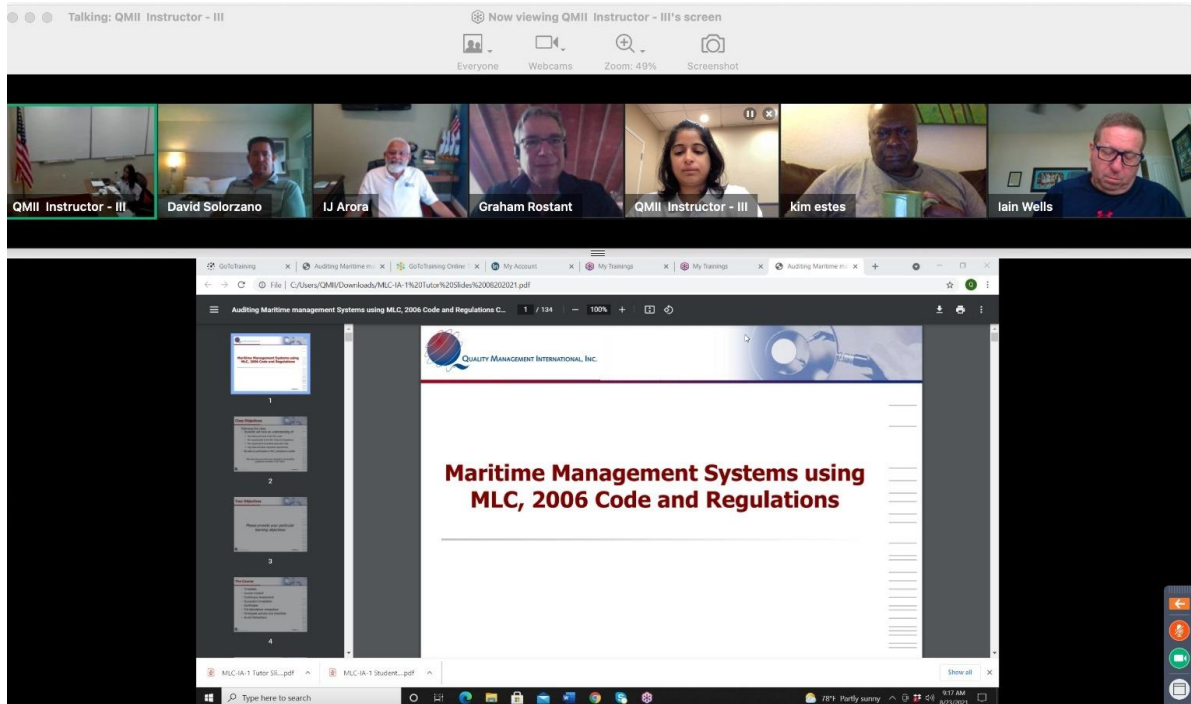
[Learn more..](#)

QMII In Pictures





QMII Team Visits Chicago and Ohio!



QMII President/ CEO teaching a VSO/ CFO/PFSO/ISPS class on 8/26/21.



QMII Vice President, Anjalika Singh receives her US Citizenship.



President IJ Arora congratulates QMII Global Solutions Specialist, Destinee Nelson on her three-month mark with the company.



Reminder!

FREE WEBINAR: Coming soon!

TOPIC- FUTURE PROOF YOUR ORNAZATION USING ISO 22301

The context in which your business operates, and the needs of stakeholders are constantly evolving. While supply chain risks are addressed using ISO 28000 and information security risks are addressed using ISO 27001, neither fully encompass the risks businesses face from their evolving context. ISO 22301 provides a framework for managing business continuity using a process-based approach. It identifies an approach to reduce the likelihood of threats and how to respond and recover from them when they do occur. In this webinar, learn how to integrate ISO 22301 into your existing business management system to “future proof” your organization and gain a competitive edge.

Please note - A broadcast email will be sent with the registration details for this webinar. If you would like to sign up for it, please send in your name, e-mail and phone number to info@qmii.com.



Know your instructor

Associate Consultant | Instructor

Larry Franklin serves as an associate consultant and instructor for QMII. Larry's expertise includes AS 9100, AS9110, AS9120, ISO 9001, ISO 14001, ISO 27001 and ISO 45001. Larry brings over 20 years of management systems expertise to QMII. Larry has helped a number of organizations, large and small, implement management systems aligned to the standards aforementioned.

Larry is a US Navy veteran and is a member of the Military Fraternity MU BETA PHI. Larry holds a BAAS degree from The University of Eastern New Mexico and is a Lean Six Sigma green belt. He is currently pursuing his CMMC certification.



Who is QMI & What Do We Do?

President and CEO Inderjit Arora explains in this short video clip.

What Our Clients Say...



"Thank you so much for your time and patience. I learned so much this week and am excited to continue to learn. Your teaching method was great and your willingness to explain until we understood was refreshing." - Mary Smith

I wanted to express my gratitude for your class and training, was by far the best class I have attended to date, thank you for all the effort you put forth." - Jason Vaughn

I simply wanted to take the time to commend and thank you for the training you gave me for the ISM Course. I really appreciate your professionalism and instruction style. You helped the material jump from the page and made it engaging even though it was virtual due to COVID. Your teaching style and humility is something that I hope to embody as an instructor myself (especially your mindfulness)." - Phil Harris



Comment

Do you have an article that you would like to submit for consideration of publication in **The Globe**? Please email **The Globe** Editor Anjalika Singh asingh@qmii.com

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