



QUALITY MANAGEMENT INTERNATIONAL, INC.

QUALITY MANAGEMENT SYSTEMS EXECUTIVE OVERVIEW USING ISO 9001

We teach you how to use audit to improve your organization.

This two-day overview explains top management responsibilities, why systems are vital, and how system standards including ISO 9001 can help companies grow and continually improve.

Many organizations are introduced to management systems because they are forced to consider ISO certification. This overview shows the best approach to system development: analyze your existing processes and system and then align them, as necessary, with your organization's objectives.

Who should attend?

- Top Management
- Process Owners
- Functional Managers
- ISO Project Managers

What you will learn:

- How Systems Work
- Developing the Management System
- Running and Continually Improving the Management System

Regardless of the people and industry, two issues are always important: financial performance and return on investment. This session addresses both of these issues.

Course lectures include:

- Quality Management Principles
- System and Process Audit – An Overview
- Interpretation of ISO 9001

Course workshops include:

- Process Analysis
- Audit Scheduling
- Process Review and Checklist Preparation

We recommend that you purchase a copy of *ISO 9001* and bring your audit and corrective action procedures for review by the instructor and use in the class.

You will receive a self-study guide. In order to get the most value from this course, we ask that you complete the two-hour self-study exercise before the class begins.

Even though we use ISO 9001 as the model for teaching systems and audit, this course enables students to develop and apply auditing skills using any applicable management system standard.

For more in-depth training, consider the certified lead auditor training options.

Call 800 666 9001 today to schedule training or get more information about our training, consulting, and auditing services.

You can also visit our website: www.qmii.com.