



In this Issue of "The Globe"

"Those that fail to learn from history are doomed to repeat it."

In the issue of the Globe we share an article by President & CEO, IJ Arora that looks at how a well functioning management system may have helped proactively manage some of the risks leading to the implosion of the submersible 'Titan'.

The Titan was on a voyage to the depths of the ocean to view the wreck of the Titanic, another maritime tragedy that was a result of not proactively managing known risks. Management systems enable organizations to identify and address risks in a systematic manner while also striving for continual improvement.

In 37 plus years, QMII has been providing expertise in implementing the management system approach. Should there be specific consulting, auditing and training resources your organization is seeking, inputs that will help you better manage your management system or specific support or training, please reach out to the [QMII team](#) to see how we can support you.

The Sinking of the Titan: A Management System Lesson

- Dr. IJ Arora

On June 18, 2023, the Titan submersible imploded near the bottom of the ocean while conducting a dive to view the wreck of the Titanic. This event resulted in the deaths of all five people on board. In this article I postulate whether using a process-based system based on a standard such as ISO 9001 could have helped prevent this tragedy. The inputs on the management system at OceanGate (parent company of the Titan) are not exactly known and are currently being investigated. However, from what is known and published, and based on my experience, I think this tragedy can allow us to investigate how a well-implemented management system might have enabled objective inputs and proactive decision making to prevent this and other such occurrences. At these ocean depths much can happen which may not be defined as risk. Management systems, however, exist to help organizations convert hazards into risks, which can then be addressed or avoided.

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QMII Training Schedule

Welcome to QMII



Lauren McLeod - Global Solutions Specialist

Lauren is a multifaceted customer relations professional who supports our Global Solutions team. Lauren joins QMII after working in the sport and behavioral health industries. She has extensive experience leading and motivating teams as well as empowering clients to develop and utilize problem solving skills to overcome obstacles and achieve goals. Lauren completed her B.S. in Psychology from Virginia Commonwealth University where she served as a research assistant in the social psychology department. There, she helped administer multiple behavioral science research studies, including the development and validation of a Trait Parochial Empathy Scale. Lauren is a certified RYT 200 yoga teacher. She is passionate about helping others and volunteers for a variety of organizations in her free time. Lauren also enjoys gardening, hiking, and spending time in Nature.

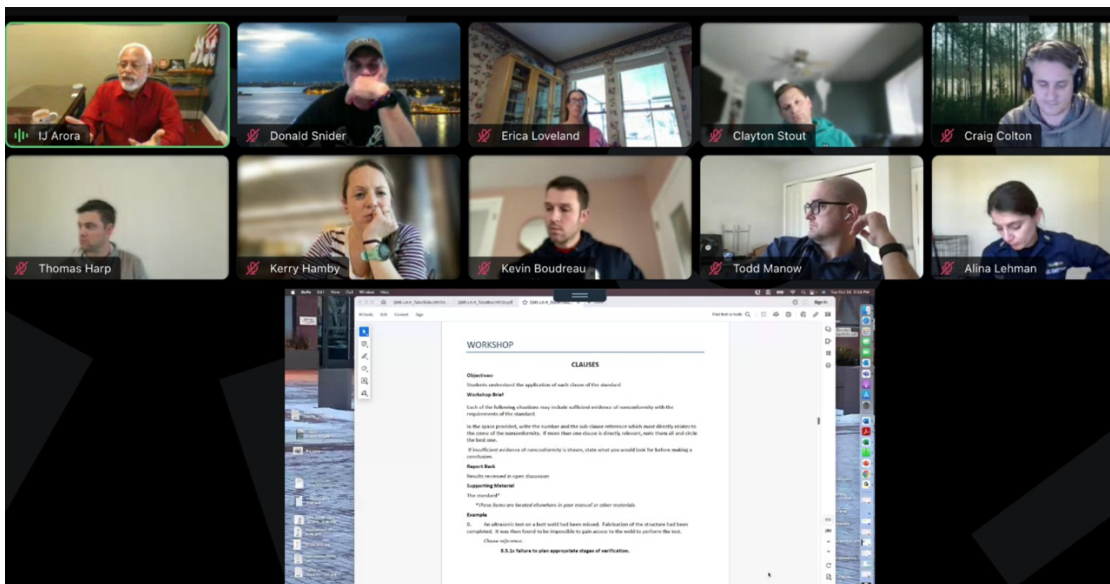
QMII TEAM

QMII In Pictures



QMII conducts a 5-day onsite customized course for USCG ALC personnel at Elizabeth City, North Carolina. Above with instructor, Captain IJ Arora.

QMII offers customized in-house training solutions for our clients. Paced instructor-led training, online training, onsite training and modular approach. You can reach out to QMII at info@qmii.com and let us know if we can assist you with your organization's training objectives.



Exemplar Global certified ISO 9001:2015 Lead Auditor training in alignment with USCG's Mission Management Safety delivered in a virtual format for USCG personnel.



QMII conducted a combined [ISM/ISPS Auditor](#) for USCG personnel.

Looking to cover two standards in one for your personnel? Reach out to QMII Sales team on 888-357-9001 ext 101 or email your request to info@qmii.com



Republic of Trinidad and Tobago's Maritime Services Division certifies QMII's training partner, Pivot Media Caribbean Limited, for various maritime courses. Above image is a certificate for Port Facility Security Officer.

CLIENT TESTIMONIALS

"I am coming away with a great understanding and interpretation of the standard which definitely help me moving forward in my role. The instructor gave lots of relevant examples and took the time to answer questions related to my own system"

S. Cook - EHS Senior Specialist

"The instructor was clear and informative. The breakout workshop scenarios were very helpful in reinforcing the learning from the class. Enjoyed the discussion with teammates and hearing different perspectives."

M. Jacob - ISM Auditor training participant

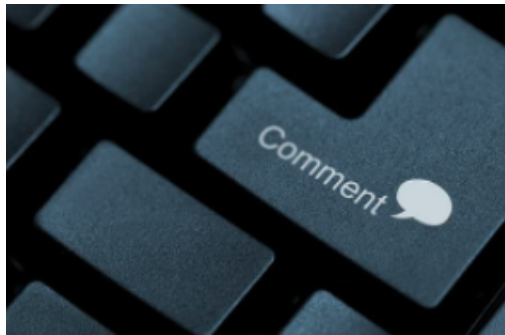
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