



As we usher in a new year of improvement, we are excited to share fresh insights, updates, and success stories from the world of QMII. The start of 2025 is not just about turning a new page—it's about embracing change, renewing our commitment to excellence, and driving continual improvement across all industries we serve.

Industries worldwide are grappling with change and challenges as the year starts off. Through it all your management system should enable you to plan for and minimize the impacts on your organization. Recent tragedies such as the air crash over the Potomac remind us that even amidst challenges, the management system will enable lessons learned for improvement. In this edition, we share insights from our experts, share client success stories, highlight upcoming training and introduce new services designed to help you navigate these challenges and change with resilience and innovation.

At QMII we renew our commitment to you, our clients and alumni, to your success and to empowering your management systems to support your vision. Join us as we continue our journey of continual improvement and innovation, reinforcing the standards that shape our professional landscape.

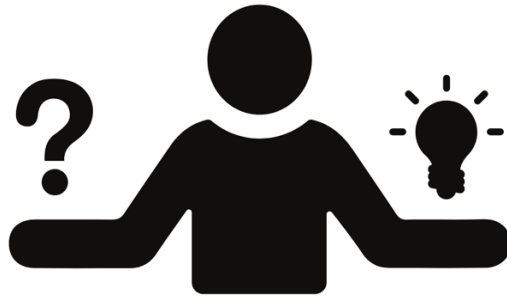
The Role of Management Systems in the Tragic Collision Over the Potomac

By Dr. IJ Arora

A significant tragedy occurred in Washington D.C. on January 29, 2025, with the deadly collision between a U.S. military Black Hawk helicopter and a regional jet flying for American Airlines. The resulting crash caused the loss of 67 precious lives and pointed to a multilayered failure of safety mechanisms.....

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One-Off or Systemic: The Search for Root Causes

By Julius DeSilva

Accidents and failures, whether in maritime, aviation, healthcare, or nuclear settings, are often subjected to intense scrutiny to determine their root causes. However, the challenge lies in distinguishing whether an event ...

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FREE WEBINAR

"B.A.S.I.C.S. - A Back-to-Basics Approach for Effective Audits"

Presented by Julius DeSilva

In the world of internal auditing, complexity can creep in over time. Layers of processes, controls, and documentation can make it easy to lose sight of the fundamentals. To stay effective, sometimes we need to go back to the basics. Enter B.A.S.I.C.S. – a simple yet powerful framework for refocusing internal audits on what truly matters. Learn more about this methodology in this upcoming webinar.

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UPCOMING TRAINING OPPORTUNITIES



Accident Investigation & Root Cause Analysis

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One-Day Problem Solving Workshop

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Failure Modes & Effects Analysis (FMEA)

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QMII In Pictures

To Our Old, New and Future Friends....QMII hosted a farewell dinner for Mr. Anthony Morris who retired from the USCG. QMII had a two-decade association with him.

Time never stops, but great leaders shape its course. Tony, as the pioneer of the process-based management system (PBMS) approach for the USCG, with his leadership helped transform the organization's culture to think in systems.



QMII is privileged to have worked alongside such a dedicated patriot and gentleman—whose influence, wisdom, and unwavering commitment will always be remembered. Thank you for your service, both in uniform and beyond. God Bless and have a great retirement.



Smiles all around during a recent hybrid RC14001/RCMS Lead Auditor Training! 😊

Successfully passing this course meets the American Chemistry Council's (ACC) requirements outlined in RC206, a key step toward becoming a certified Responsible Care™ Auditor or Lead Auditor with Exemplar Global.

[Click to View RC 14001 & RCMS Training Services](#)



Another successful AS9110 Rev C Lead Auditor training complete.

This training was led by Subject Matter Expert (SME), Dr. Inderjit Arora, in a hybrid format. Congratulations to the trainees for completion of the course.

[Click to learn more about our Aerospace Training Services](#)



QMII Chairman, Dr. Inderjit Arora, conducted an in-house ISO 9001:2015 Lead Auditor training session for the dedicated team at Eastern Federal Lands Highway Division headquarters in Ashburn, VA.

[Click to View Our In-House Training Services](#)

Thank You For The Reviews!

"The instructor was very good & thorough. He was helpful in all cases if any questions were asked & able to point us in the right direction to find answers we were looking for. This was a very informative program. Will definitely recommend people looking for similar training."

- Brad K. -

"We received an audit from QMII for our adherence to ISO guidelines. This was a very comprehensive, intense, 2-day audit. Julius and Anjalika were extremely thorough. This service was worth every penny. If you are considering QMII for an internal audit, I would 10/10 recommend their services. This will ensure your company adheres to the strictest of guidelines as well as allow for the best possible outcomes for the services your company provides."

- Kristian M. -





Comment

We welcome new clients and alumni to be a part of our newsletter! If you have an article, feedback, or images that you would like to submit for the next publication of The Globe please email by clicking below.

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